CLEARLY CX

COPC®

Leading global brands and business process outsourcers leverage our 28 years of expertise to enhance customer experience (CX) operations and technology ecosystems, meeting customer and stakeholder expectations

Companies that partner with us resolve core challenges and streamline customer journeys, strengthening brand loyalty and driving measurable results.

With the COPC CX Standard, our clients achieve remarkable transformation, proving that exceptional CX is possible and sustainable with the right guidance.

Technology
Achieve seamless customer journeys with optimized technology design.

Consulting
Drive improvement across operations and channels.

Certification
Gain industry-leading recognition with a structured path to high performance.

Training
Strengthen your capabilities through applied best practices.

Research
Identify trends, uncover opportunities, and craft strategies for growth.

UNITED   GROUPON   DocuSign   ULTA BEAUTY   EQUIFAX

Meta   HYATT®   Teleperformance   FedEx   concentrix

www.copc.com

★★★★★